Questions and answers

1. What is the current database size? - 9.4GB
2. What is the overall employee count? – currently 56
3. What is the current disc space? : 429GB (data files), 249GB (log files)
4. What is the transaction volumes? About 700 entries a month
5. Point 4 – Scope of work, number 4.7 states that “The current system is owned, hosted and fully supported by a service provider. “However on page 16 point 22 it states that “BANKSETA has existing rights until 31 March 2020” – Who owns the licenses? Is it the current service provider or Bankseta? - BANKSETA is a state owned, we report to Department of Higher Education, we have existing right until 2020.

Therefore we are not buying the system, the appointed provider must own the system and maintain it including the licensing.

1. How many users do you require? - 65 users
2. Please provide a breakdown of current/required users

* Executives
* Managers
* specialists
* Administrators

1. Will the new provider be able to get a clean copy of Banksets’ data from currently hosting provider? YES
2. Number of users on MIS system – 65 user
3. Number of users on finance – 5
4. Number of users on procurement – 7 users
5. Kindly confirm whether Bankseta is currently on Microsoft BREP? - BANKSETA is a state owned, we report to Department of Higher Education, we have existing right until 2020.

Therefore we are not buying the system, the appointed provider must own the system and maintain it including the licensing. What is your current license info for us to quote licensing? - BANKSETA is a state owned, we report to Department of Higher Education, we have existing right until 2020.

Therefore we are not buying the system, the appointed provider must own the system and maintain it including the licensing.

1. Kindly clarify if Portion 1 has been included in the RFB. We have been given Portion 2.

GCC document is attached

1. Will the Public cloud solution be acceptable for the customer if hosted in Germany? System should be hosted in South Africa, remember we are part of government departments.
2. System should be hosted in South Africa, remember we are part of government departments.